



Any individual who provides care, treatment and services can report concerns about safety or the quality of care to The Joint Commission without retaliatory action from the hospital. There are a number of ways you can report a complaint/concern to Joint Commission.

They are:

Call: 1-800-994-6610 or 1-630-792-5636

E-mail: complaint@jointcommission.org

Mail: Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, Illinois 60181

You may also contact the Nursing Supervisor 24/7; Patient Relations (302-645-3547) or Quality/Accreditation Specialist (302-645-5353) for assistance during business work hours.

You may also file a complaint with the Office of Health Facilities Licensing & Certification by calling or writing at the following:

Call: 1-800-942-7373

Mail: Office of Health Facilities Licensing & Certification
258 Chapman Road
Chopin building
Suite 101
Newark, DE 19702